**Code of Conduct**

**The good…**

* The training was interesting and engaging
* The slides were practical and detailed
* I thought the presentation was excellent with lots of time to discuss examples
* It is necessary; we learn more every time
* Lots of time given to discussion – this often brings out nuances which makes us all think more deeply about the issue
* The multiple choice quiz was excellent
* Loved the voting buttons

**The bad…**

* Remove the planning stuff which is covered elsewhere
* Too long – not because issues are unimportant but due to repetition of advice
* Not much discussion but that’s okay as lots to get through
* We got bogged down with councillor comments
* Presentation material not available to read before the training

**Improvements…**

* More on social media
* More on interactions with officers in front of the public (what is acceptable in front of the public)
* More on moral and ethical behaviours and expectations - less focus on financial aspects
* More time to discuss scenarios in small groups or pairs as this promotes greater reflection
* Offer on line training or from home with test / certificate
* Have Register of Interest forms available to update at the sessions

**Licensing**

**The good…**

* The presenters were both very knowledgeable and clear
* Valuable update on new taxi licensing legislation

**Improvements…**

* More of the basics on the kind of conditions you can impose on premises would be useful
* More training on new legislation
* More discussion of difficult examples
* More handouts
* More examples of cases
* Hold training before the Committee